



Cirtec Group Ltd

**Cirtec Group Limited**

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# Personal Alarm Wristband

Stay Active, Mobile &  
Independent With The  
Call4.Care Personal  
Alarm Wristband With

**FlawlessConnect™**



SOS Button

Fall Detection

GPS Tracking

Family App

# Fast & Assured Emergency/Help Calls



**Our Family & Friends App**



For further information  
[support@cirtecgroup.co.uk](mailto:support@cirtecgroup.co.uk)

<https://cirtecgroup.co.uk/>  
<https://cirtec.call4.care/>



## Staying Active & Safe

As we age it's important to maintain an active lifestyle for physical and mental health, this means enjoying the home, garden and getting out and about as much as possible.

It's also important to be safe and secure knowing that if you need help (such as having a fall) you can get rapid assistance automatically or at the touch of a button wherever you are.

Our Call4.Care Wristband with FlawlessConnect™ technology provides you with the very best all-round Help Call service for the home, garden and anywhere you choose to travel.



### Did you know?

1 in 3 people over 65 fall each year!

## Top Features To Keep You Safe



### 100% Mobile

Use it at home, around the garden and when you're away from home. Peace of mind wherever you are.



### Extended Battery Life

4 to 7 days operation depending on which feature options are chosen.



### Call & Talk Via Wristband

Talk directly through the wristband, it's always close by for the fastest help



### Automatic Fall Detection

Makes a call automatically when a fall is detected, there is no need to press the call button, this is vital in case you have lost consciousness or cannot press the Call button.



### Rapid Assured Connection

Our unique FlawlessConnect™ technology gets you connected more rapidly and reliably than any other service.



### GPS Tracking

Lets your Family & Friends know exactly where you are when you need help.



### Family & Friends App

Keeps your loved ones in contact and provides comfort that you are active and well.



## About FlawlessConnect™:

When you need help time is critical. The sooner help arrives the better the outcome. FlawlessConnect™ was developed using unique cloud telecom technology to provide rapid & assured Emergency/Help calls.

FlawlessConnect™ features

01

### **Avoiding the Voice Mail Trap**

Our wristband is not fooled by voicemail. it will keep calling your emergency contact until a human answers

02

### **Call All, Connect To First\*\***

Your wristband can make multiple outgoing calls to emergency contacts and connect to the first saving valuable time

03

### **Bring In Emergency Services\*\***

When you make an SOS call to your Family & Friends they can quickly bring in any emergency service keeping everyone on a call to give comfort and assurance at time of distress.

04

### **What3Words Exact Location\*\***

We have partnered with the amazing What3Words location system which can pinpoint your position within 3 meters and tell emergency services and Family & Friends exactly where you are in seconds.

05

### **Fraud & Scam Call Protection**

We stop scam, fraud and telesales calls to your wristband by allowing a Whitelist of allowed calls only.

\*\* Indicates FlawlessConnect™ Plus (paid extra) Features. To learn more about FlawlessConnect™ and why it is so important to your safety please visit <https://FlawlessConnect>.



## 24/7 Monitored Or Family & Friends Connected – You Choose

Every Call4.Care Wristband has options on how it can be monitored. You can choose when you purchase and upgrade to 24/7 monitoring and at any time from the Family and Friends plan.

**Family & Friends** – Our FlawlessConnect™ technology gets you rapidly connected to a member of your Family and Friends group. You simply enter your list of contacts when you register the Wristband. Your Family & Friends will get a notification they are part of your support group and will receive information on how to get the best out of the system.

**24/7 Monitoring** – With busy lifestyles Family & Friends may not always answer a call as fast as you would like. Because of this we have our 24/7 monitoring centres available to rapidly answer emergency/help calls and deal with the necessary actions according to your preferences. Simply select that option when you register your Wristband. Our monitoring centre staff are friendly and professionally trained to deal with a wide range of Emergency/help situations including bringing in Emergency services and contacting your loved ones.

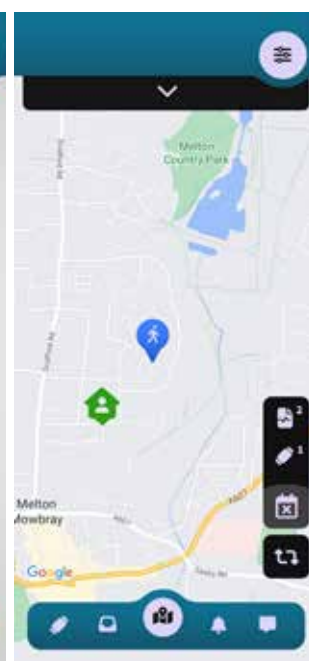
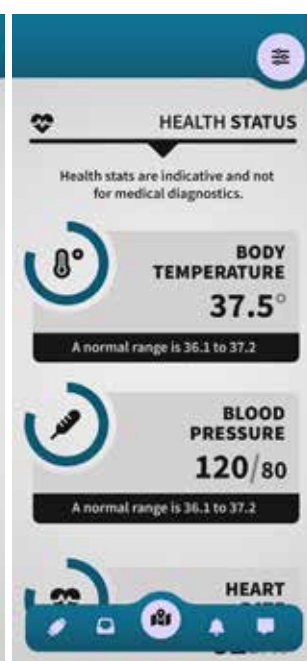
## Our Family & Friends App

Whether you are 24/7 monitored or assisted by Family & Friends it's important to keep loved-ones informed that you are safe & well or if you have had an emergency. Our Family & Friends App is compatible with both Android and Apple iOS and can be downloaded by any person you give permission to so they can see important information such as:

- Your current exact location and recent travel history
- Your Wristband status including if it is being worn, the battery and signal strength
- Any recent emergency events such as help calls or falls.

The Call4Care Wristband also has a number of optional helpful health readings that can help Family & Friends check you are ok:

- Blood Pressure, Heart Rate & Blood Oxygen readings
- Body temperature
- Step Count
- Sedentary Check – Have you been inactive for too long





## Reminders & Other Helpful Features

We've designed the Call4.Care Wristband to keep you protected as much as possible at all times. We have a number of reminders and alerts sent to our 24/7 monitoring centre or to your family & friends if intervention is needed to keep you safe. Features include:

**Low Battery** – The Call4.Care Wristband will tell you when the battery is running low and needs to charge but we can also inform Family & Friends as well.

**Battery Critical** – If you use our 24/7 monitoring, they will call you if your battery level is critically low.

**Medication Reminders** – The Call4.Care Wristband can remind you to take medication up to 3 times per day.

**Geo-Fence** – Your Family & friends can set a geo-fence and set alerts if you stray outside of a specified area.



## How our 24/7 Monitoring Centre Works

When you have an emergency, you can call one of our Response Centre Operatives who are available at all times of the day or night. If your alarm detects a fall an emergency call is made without you needing to press a button. Our Response Centre Operatives speak to you directly through the Wristband to fully understand your situation and take the most appropriate rapid action.

This may mean calling a family member, the emergency services or just giving some comforting advice. Your fully monitored personal GPS tracker always means that no call ever goes unanswered. With our SOS button, you'll be able to talk to one of our Response Centre Operatives, with just one touch.

## Digital Calling & Digital Features

The Call4.care Wristband uses the latest in Digital calling to ensure the very best call quality. Our built-in high-quality speaker and microphone makes sure your voice can be heard clearly on any help call.

Every wristband includes features such as telling the time by audio announcement and your battery charge level.

## 12 Month Warranty

Every Call4.care Wristband comes with a complete 12 month no-quibble warranty.



# Outstanding Benefits To You \_ Peace Of Mind To Your Friends & Family:

An unbeatable set of features & benefits for the Wristband Wearer and  
Family & Friends:

## Features & Benefits For Wristband Wearer

100% - mobile works anywhere
24/7 monitored or friends & family monitored, you choose
Talk direct to wristband, always close by, always convenient
Automatic fall detection and manual single button call for help
GPS Tracking with instant accurate location anywhere with What3Words
Extended battery life 4-7 days between charges
High quality digital calling for clear speech
Speaking time & battery level indicator
Medication Reminders
Low battery alerts - warns you so you never run out
Geo-fence location alerts to keep you safe and close by home
Fraud & scam call protection
Steps count for activity monitoring
Sedentary status monitor to alert others if you become inactive.



## Features & Benefits To Family & Friends

Peace of mind assurance your loved one has the best connectivity in case of an emergency.
24/7 monitored or Family & Friends monitored helping you provide your chosen support method at all times
Rapid calling to reach help quickly with FlawlessConnect™ (Basic and Plus service available)
Family & Friends App keeps you fully aware of loved one's status.
Instant, exact location tracking with What3Words to get emergency services quickly (FlawlessConnect™ Plus)
Rapid conference in emergency services for all round comfort for your loved one. (FlawlessConnect™ Plus)
Location history & event history to keep you updated at all times.
Keep informed of any alerts such as low battery or roaming outside of the geo-fence area.
Communicate as a group with other friends and family via the App.
Useful health status (optional) information such as Heart rate, Blood Pressure, Blood Oxygen % and Body temperature





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what3words

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BROMFIELD, SHROPSHIRE



## Rapid, Exact Location With What3Words

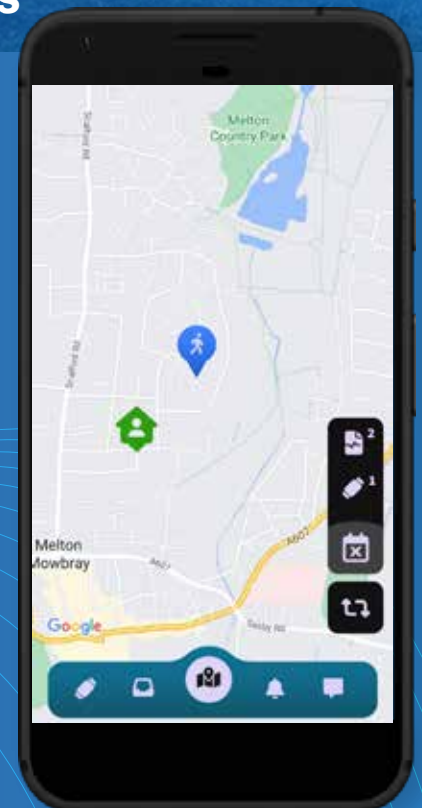
What3Words is a global location service that names every 3 metre square on planet earth in just 3 simple words. For example the exact spot outside the front door to 10 Downing Street (UK Prime Minister Residence & Office) is described as input.caring.brain

Emergency Services around the world use What3Words to quickly and precisely locate the exact position of an emergency. What3Words can save up to 10 minutes when locating a person.

What3words is built into our Family and Friends App, At the touch of a button FlawlessConnect™ can also speak the What3Words GPS location of your emergency wristband over the phone line. We use advanced text to speech technology telling emergency services or any source of help exactly where the person in distress is. For a demonstration of the power of What3Words please visit <https://FlawlessConnect.info>

## Remember!

FlawlessConnect™ Rapid & Assured emergency & help calls technology is not available through any other Wristband provider.



**Make Sure All Your Emergency/Help Calls Are Flawless!**

For further information  
[support@cirtecgroupltd.co.uk](mailto:support@cirtecgroupltd.co.uk)

<https://cirtecgroupltd.co.uk/>  
<https://cirtec.call4.care/>